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GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED
(A Government of Karnataka Enterprise)

Phone No.08472-295302

(CIN) U04010KA2002SGC030436

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Kalaburagi



Office of the
Superintending Engineer (Ele).,
O&M Circle, GESCO,
Vidyut Bhavan, Room No.202
Vajpayee Layout, Jewargi Road,

No:SEE/(O&M)/KLB/EEE(O)/AEE-2/F-2/2021-22/CYS 215. Date:

19 JAN 2022

Compliance of the EHT/HT consumers meeting held on 28.12.2021 at 11.00 am under the chairmanship of the Superintending Engineer (Elect), O&M Circle, GESCO, Kalaburagi at Conference Hall O&M Zone, GESCO, Kalaburagi:

Details of the compliance of consumer complaints raised in the consumer meeting are as follows.

1. Name of the consumer: Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer expressed that, the amount of Rs. 8.37 lakhs is levied as the First charge in the bill for the month of Dec-2021 and they paid the amount under protest & requested to get clarification from corporate office.

Clarification sought from the Corporate office by the kind Chief Engineer Electy., O&M Zone, GESCO, Kalaburagi vide ltr no. 5879 Dt:-04.01.2022.

2. Name of the consumer: Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer requested to extend the Discounted Energy scheme for the 04 months.

The Superintending Engineer (Elect), O&M Circle, stated that the Discounted Energy scheme is extended up to 31.03.2022 by KERC vide order no. **KERC/DD(Tariff)/B7/14/1277 Dt:-05.01.2022**

3. Name of the consumer: Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer complained about the voltage fluctuations in the 220KV line feeding from 220KV Sedam R/s to M/s Shree cements and suggested to carry out the routine maintenance work like tree cutting, Jungle clearance, etc.,

The Superintending Engineer (Elect), O&M Circle, stated that, letter addressed to the Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi vide Ltr no. SEE(O&M)/KLB/EEE/AEE-2/F-2/2021-22/7604-06 Dt:- 03.01.2022, for taking needful action.

4. **Name of the consumer:** Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer expressed the difficulty in understanding letters addressed in Kannada Language and requested to have letter correspondence in English language.

The Executive Engineer (Elect), O&M Division, Sedam stated that, the letter correspondences are made both in Kannada and English languages and issue is resolved.

5. **Name of the consumer:** Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer requested to inform about interaction meeting prior to 3- 4 days.

The Superintending Engineer (Elect), O&M Circle, stated that paper notification was given from circle office Five days prior to the meeting date. All the Executive Engineers O&M Divisions are instructed to give meeting notice in writing to all EHT/HT consumers and get acknowledgement and also directed all Executive Engineers O&M Divisions to have EHT/HT consumers whatsapp groups for further communication. Accordingly, Executive Engineer O&M Division-I has served the meeting notices in writing to HT consumers well in advance.

6. **Name of the consumer:** Sri. Jogoor, the consumer requested to carry out regular maintenance works and to provide 02 No's of GOS on existing 11KV feeders near Bajaj dall mill &Srikant Bandwa industries to avoid frequent failure of Power supply and to reduce the interruptions at KIADB stage-I.

Asst. Executive Engineer O&M, City sub-Division-3 stated that, the estimate has been submitted to division office and work will be completed within a week.

7. **Name of the consumer:** Sri. Jogoor, the consumer complained about the delay in attending the power failure complaints, fuse off calls at KIADB stage-II.

The Asst. Executive Engineer O&M, Rural Sub-Division stated that, the estimate for providing GOS at various locations in Industrial area has been submitted to Division office and work will be completed within a week.

- 8. Name of the consumer:** Sri. Asad.M.Sarmast R.R.no.KPRHT-55, M/s Viqar Industries KIADB stage-II. Mobile no.9845352512 The consumer complained about the PF penalty being imposing/levied in the bills even though the capacitor banks are installed.

The Asst. Executive Engineer O&M, Rural Sub-Division stated that, the Capacitor banks are not connected, hence, P.F. penalty is imposed in the Bill.

The Chief Engineer Electy., O&M Zone, GESCOM, Kalaburagi directed The Asst. Executive Engineer O&M, Rural Sub-Division to visit the industry and to verify Billing Power factor in Energy meter along with Consumer and also directed to address a letter to HT Rating sub-division to carry out Meter calibration.

- 9. Name of the consumer:** Sri. Maqbool Shaikh, M/s Makkah stone crusher. R.R.no.HRGHT-31, Hagarga. Mobile no. 9980304785 The Consumer complained about the problems being faced on the production due to frequent tripping of feeder and power failure and requested to minimize the interruptions on 11KV Azadpur NJY feeder.

The Executive Engineer O&M rural Division-I, stated that, the maintenance work has been carried on 11KV Azadpur NJY feeder to minimize the interruptions and Express feeder line estimate has been prepared from 33KV Azadpur S/S to the consumers premises.

The Chief Engineer Electy., O&M Zone, GESCOM, Kalaburagi directed the Executive Engineer O&M, Rural Division to shift the load of Azadpur IP feeder from 33KV Azadpur S/S to 110KV Gulbarga University S/S by creating link lines.

- 10. Name of the consumer:** Sri. Shivasharnappa Adki, M/s. Chattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05. Mobile no. 9480832699 The consumer stated that, in the 110KV line the system voltage is high during night time, ranging from 117KV to 119KV, imbalance in Voltage and current & it is harmful to equipment's.

The Superintending Engineer (Elect), O&M Circle, stated that, letter addressed to the Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi vide Ltr no. SEE(O&M)/KLB/EEE/AEE-2/F-2/2021-22/7604-06 Dt:- 03.01.2022, for taking needful action.

- 11. Name of the consumer:** Sri.Shivasharnappa Adki, M/sChattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05. Mobile no. 9480832699 The consumer requested to carry out relay co-ordination at 110KV Chincholi MUSS as there is surge in voltage whenever the existing 33KV, 11KV feeder trips.


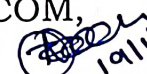
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- 12. Name of the consumer:** Sri. Shivasharnappa Adki, M/s Chattinad Cement Pvt.LtdChincholi, R.R.No.EHT-05.Mobile no. 9480832699 The consumer requested to refund the excess charges collected due to erroneous charges levied in TOD slab.

The Executive Engineer O&M Division, Sedam stated that, withdrawal statement prepared and submitted to Internal audit for verification.

- 13. Name of the consumer:** Sri. Shahabaz, M/s South India Cement Pvt.LtdMalkhaed, R.R.No. HTP-17.Mobile no. 9182921629 The consumer stated that, M/s South India Cement is feeding from 220KV Sedam R/s feeding on 110KV SedamChittapur line, Voltage fluctuation is high during night hours from 09:00 PM to 5:00AM.

The Superintending Engineer (Elect), O&M Circle, stated that, letter addressed to the Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi vide Ltr no. SEE(O&M)/KLB/EEE/AEE-2/F-2/2021-22/7604-06 Dt:- 03.01.2022, for taking needful action.


Superintending Engineer Ele.
O&M Circle, GESCOM,
Kalaburagi 

Copy submitted for kind information:

1. The Chief Engineer (Electy), (Operation), Corporate Planning, GESCOM, Kalaburagi.
2. The Chief Engineer (Electy), O&M Zone, GESCOM, Kalaburagi.

Copy to:

SPS to Managing Director/Director (Technical) GESCOM
Kalaburagi.
MF/OC to AEE-2/F-2